

# World Mandate 2017 FAQs

## HOW MUCH DOES WORLD MANDATE COST?

### **Early-Bird Registration:**

Available through December 1<sup>st</sup>

### **Regular Registration:**

Available from December 1<sup>st</sup> through January 25<sup>th</sup>

Tickets will be for sale at the door at each location if seats are still available.

*Pricing varies by location. Please look at each location page for specific details. All adult and youth tickets include entrance to the conference and a digital package. Tickets are non-refundable. Online registration closes at 11:59 p.m. on Wednesday, January 25<sup>th</sup>. Registration at the door will be open if seats are available.*

## **DIGITAL PACKAGE ONLY:**

You can purchase a digital package only by clicking on the “Digital Package Only” box. It is \$25 for a household and \$500 for a corporate gathering. The digital package includes live streaming and on-demand access to the conference content after the event.

## **CAN I BUY A TICKET AT THE DOOR?**

Yes! If there are seats, we will make them available at the door. Check your particular location’s information page for pricing. Online registration closes at 11:59 p.m. on Wednesday, January 25<sup>th</sup>.

## **WHAT DOES THE TICKET COST COVER?**

The cost includes entrance to the conference and a digital pass, which allows for free streaming and on-demand access to the conference content for the year following.

## **CAN KIDS COME?**

The Waco Live Location is hosting a Kids Conference for kindergarten through 5<sup>th</sup> grade. Kids are also welcome to attend the live conference with a parent. The cost of a youth ticket for ages 13 to 17 is \$40 and a child ticket for ages 12 and under is \$25. Please refer to each Satellite Location’s information page for details about kids since each location varies.

## **HOW DO I PAY FOR MY TICKET?**

Tickets can be purchased online with a credit card or debit card. For cash or check payments, please fill out the registration form for the location you plan to attend, print it and mail all forms with your payment to: Antioch Community Church, 505 N. 20<sup>th</sup> Street, Waco, TX 76707. Forms must be postmarked by November 30<sup>th</sup> for Early-Bird Pricing. Please check [worldmandate.com](http://worldmandate.com) before mailing your check to ensure that tickets are still available. If we

receive your registration after we have reached capacity, we will return your registration form and check. Tickets are sold on a first-paid basis.

### **WHAT IS THE REFUND POLICY?**

Tickets are not refundable. However, tickets are transferable and can be given to someone else. That person will need to check-in under the name of the original purchaser. However, digital passes are not transferable. The original purchaser will receive the digital pass.

### **WHEN WILL I RECEIVE MY TICKET?**

Conference registrants do not need a ticket. Conference check-in will open on the first day of the conference, Friday, January 27<sup>th</sup> at each location starting at 5 p.m. Conference attendees can pick up their registration packets at that time. You do not need a ticket or any kind of paper confirmation. Your digital pass will be emailed to you in late January.

### **I CAN'T MAKE IT TO THE CONFERENCE, BUT WOULD LIKE TO WATCH THE STREAM. HOW DO I DO THAT?**

You can purchase a digital package only by clicking on the "Digital Package Only" box at [worldmandate.com](http://worldmandate.com). It is \$25 for a household and \$500 for a corporate gathering of more than 50 people. The digital package includes live streaming and on-demand access to the conference content after the event.

### **OTHER GENERAL QUESTIONS?**

For all general World Mandate questions, please email [info@worldmandate.com](mailto:info@worldmandate.com) or call 254-754-0386.

### **HAVE A REGISTRATION QUESTION ABOUT A SPECIFIC SATELLITE LOCATION? PLEASE CONTACT THEM DIRECTLY:**

- Waco Live Location: [info@worldmandate.com](mailto:info@worldmandate.com)
- Baton Rouge: [karlyn@antiochbr.com](mailto:karlyn@antiochbr.com)
- Boston: [jengates@cfcfboston.org](mailto:jengates@cfcfboston.org)
- College Station: [claire-olf@antiochcs.org](mailto:claire-olf@antiochcs.org)
- Dallas: [hello@antiochdallas.org](mailto:hello@antiochdallas.org)
- Ft. Collins: [noah@antiochfc.org](mailto:noah@antiochfc.org)
- Houston: [teresa@antiochhouston.com](mailto:teresa@antiochhouston.com)
- Norman: [kscoggin@antiochnorman.com](mailto:kscoggin@antiochnorman.com)
- Omaha: [info@waypointomaha.com](mailto:info@waypointomaha.com)
- Orlando: [marymichael.taylor@gmail.com](mailto:marymichael.taylor@gmail.com)
- Raleigh: [travis@antiochrdu.com](mailto:travis@antiochrdu.com)